

### POWER UP

Social energy services: co-designing communities with people in energy poverty

Covenant of Mayors Investment Forum

Eduardo Blanco 25/10/2023



This project has received funding from the European Union's Horizon 2020 research and innovation program under Grant agreement No. 101033940





We are the catalyst for social innovation in the energy market

# **Objectives**

Local and regional authorities have a strong role in alleviating Energy Poverty and the solutions can be co-designed with people in vulnerable situations.

• **Implement 5 pilot schemes** for households in energy poverty without having to bear the financial risks:



#### **RES production**



#### **Energy efficiency measures**,

- Develop and reinforce local energy market players with a social agenda
- **Disseminate** the experience for replication



# Pilots and impacts

55 838

energy-poor consumers involved

2,5 M€

investment in renewable energy

650 tCO2-eq/year

avoided GHG emissions

**0,187 GWh/year** 

primary energy savings

185

stakeholders with enhanced skills

11

contributions to policies



### Timeline

Mar 2022 - Oct 2023

Innovative social governance and co-creating with vulnerable households

- · Engaging inventing
- · Strategies workshops

Aug 2023 - Dec 2024

Implementing pilot projects

- Enlarging mitigating
- · Communication community

Sept 2021 - Aug 2022

Exploring energy poverty mitigation via social market player

- Analysing buildin capacity
- · Energy poverty business model

Aug 2022 - Oct 2023

Collective action for sustainable energy

- Defining financing
- RES production business case

Sept 2024 - Aug 2025

Scaling local pilots and replicating

- Evaluating leveraging
- Recommandations guides



# POWER UP Eeklo Pilot Case (BE)

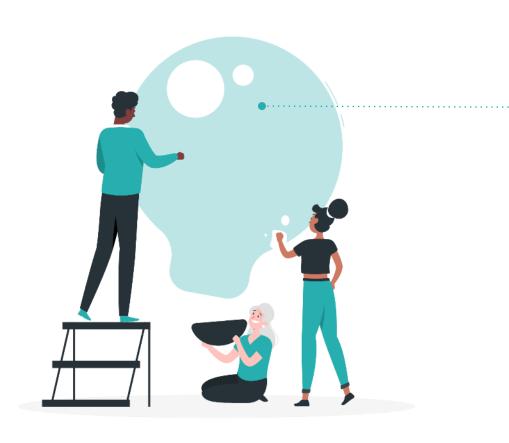
Jan de Paw

25/10/2023



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# Situation in Eeklo (BE)



18,6% in Flanders)

households in energy poverty



# Eeklo objective: involve vulnerable households in local energy transition

- Renewable Energy Community: Citizen Co-operative Ecopower started in 1991 and is active in Eeklo since 2001
- Energy supply as service to the members: Ecopower sharing produced energy as a service to the members since 2003.
- Co-operative wind turbine: build in 2020 with participation city Eeklo



### Power up Eeklo



#### Co-operative Wind turbine:

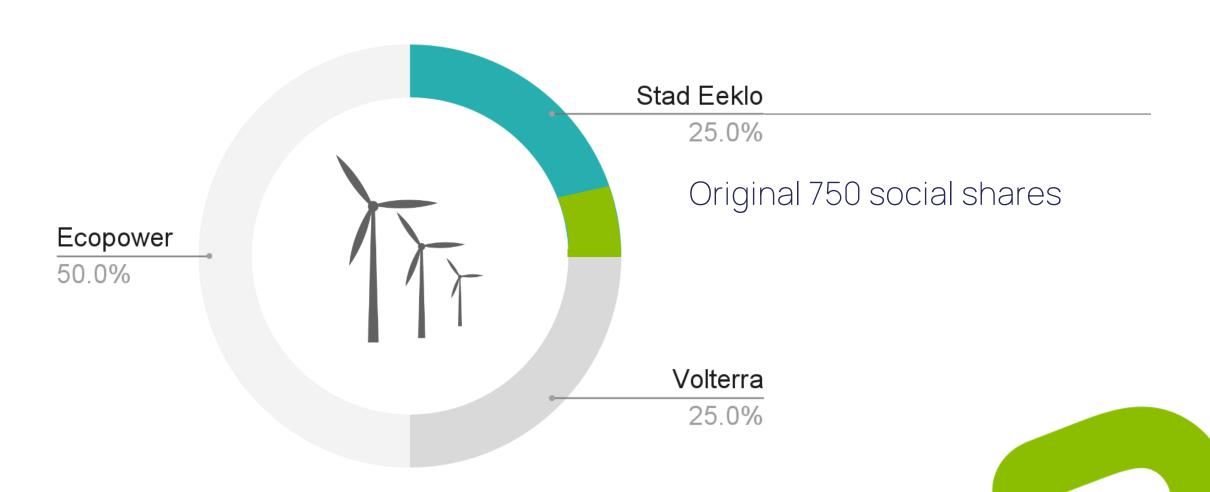
- 2 MW -> 5 GWh/yr
- 2.000 households

#### Participation:

- Ecopower
- Volterra
- City of Eeklo



# Original participation plan city in co-operative wind turbine 'Huysmanhoeve' (~= REC)

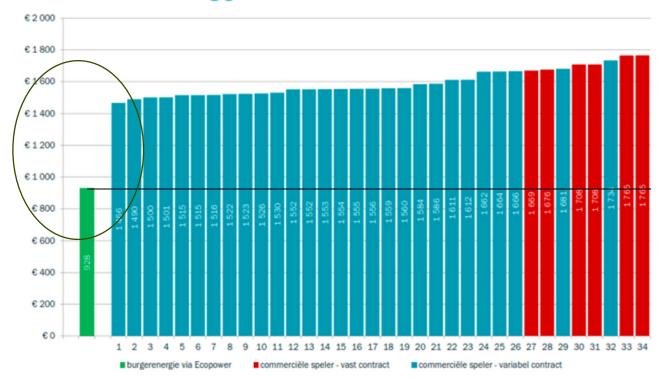


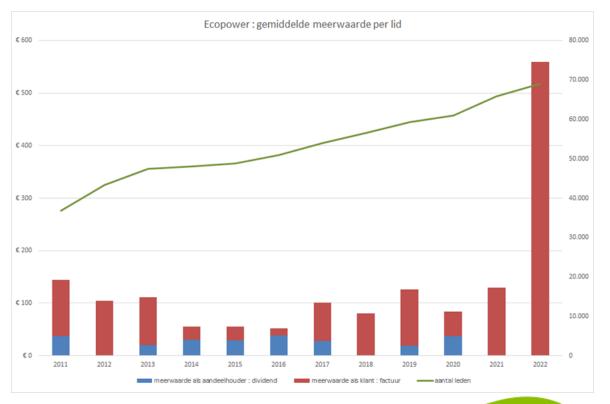
# Why Power Up? wind as a common



# Why Power Up? Impact on energy bill

Burgerstroom versus commerciële spelers scenario 1: 3500 kWh afname (18/06/2022)

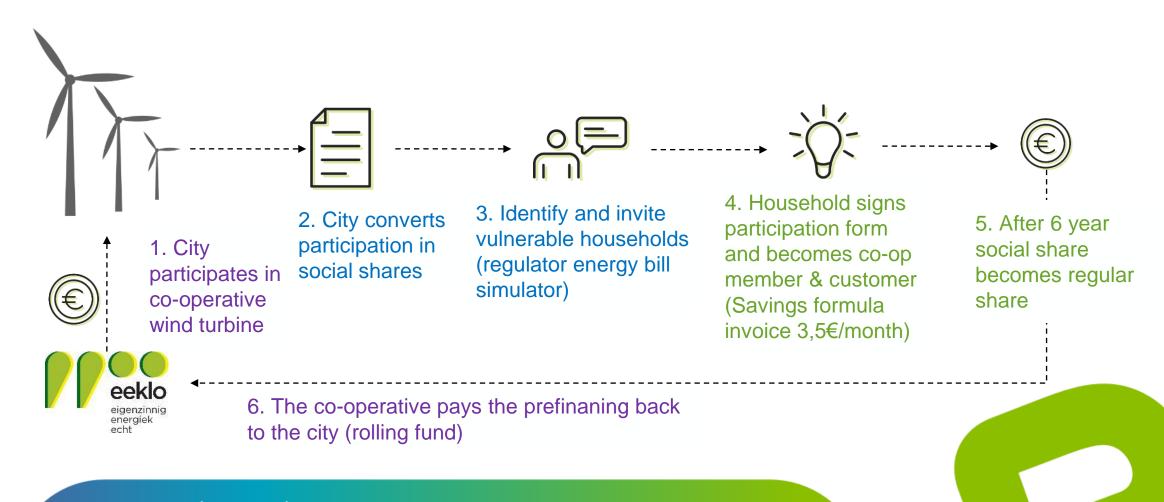






# Social shares proces

Rolling fund with social shares of energy cooperative provides access to local green energy



Co-creation proces: local working

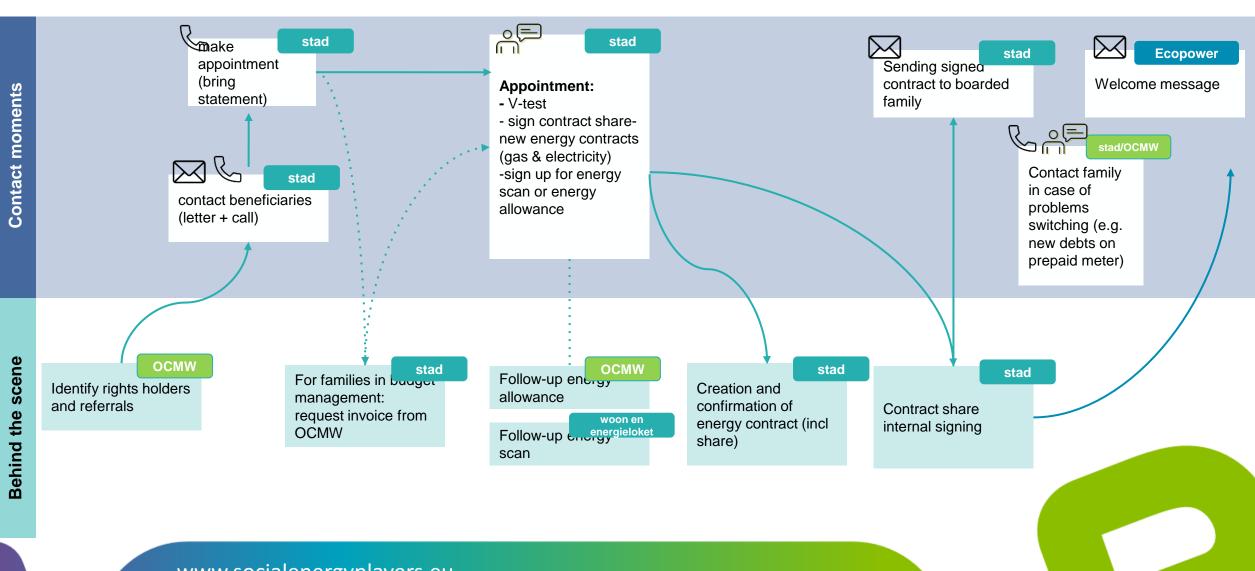
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- City of Eeklo
- Co-operative Ecopower
- DSO
- OCMW
- Social organisations
- Vulnerable households



# Customer journey process



# Preliminary results startup

Households contacted

€185 avg yearly savings energybill incl monthly saving formula

2 appointments

€227 avg yearly netto savings

4 1

Households participate

#### Reasons not to join yet:

- New debts with DSO (prepaid meter) prevents transfer
- Consumption profile : cheaper supplier found at the moment of the V-test simulator
- long term contract (3y) at fixed price from before the energy crisis



# POWER UP scaling up timing

#### 2023 Optimize pilot project Eeklo

- evaluation testfase 20 households oktober
- Scaling up to 100 households in 2023
- After proces optimalisation intake: from manual to automatic

#### 2024 Ecopower

- evaluation pilot project Eeklo 100 households (organizational, procedural, technical, financial)
- conditions for scaling up to other municipalities?
- conditions for scaling up to other citizen energy co-operatives?
- Dissemination spring 2025, only limit for replication is extra co-operative production



### POWER UP 2.0: what can I do?

### -> Preparation 3 roles



#### **PROJECT**

- Energy cooperative
- Injection kWh
- Co-operative energy sharing





#### **SPONSOR**

- Pre-financing coop share
- Rolling fund
- Default of payment





#### CARETAKER

- Selection participants
- registration and first-line follow-up
- Default of payment



# Challenges

#### **Target group:**

- Selection criteria
- How are we going to reach those vulnerable households

#### Caretaker:

- comparing energy contracts and energy suppliers (simulator regulator)
- Time commitment intake (at least 1 hour per household)

#### Task package:

Follow up, even after the household has joined

#### Personal communication (calling and referring) works best

- contact details
- clear language, concise information
- Working in accordance with GDPR

#### Limit administrative burden for all parties:

- 1 appointment where both participation and energy contact(s) are arranged
- automation intake procedure





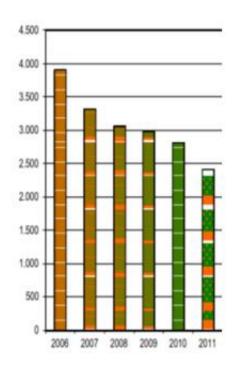
# Energy efficiency measures

Ecopower: updated information to the members

- Energy saving tips: links to official tools & support
- Monitoring tool counters : <u>www.energieID.be</u>
- Group purchase PV: addendum split incentive tenant-landlord

Woonwijzer: vizit Energy auditor with energy savings package

- LED
- Draft strip
- Radiator foil
- Table socket with switch
- Discount coupon elektro A+++





### $\Gamma \cup \exists R$

Thank you!

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# POWER UP -València Pilot Case

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25/10/2023

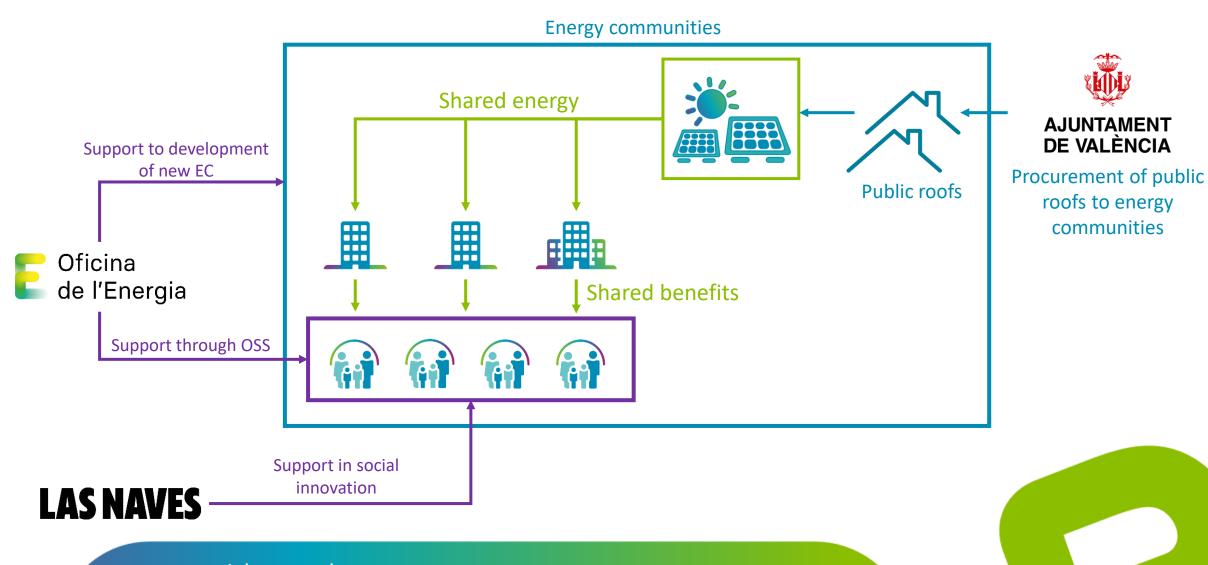


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# València objective: Promotion of 2 different models

- Renewable Energy Communities: facilitate public spaces to citizen-driven initiatives, setting a quota of X% of shares for vulnerable households.
- Public service of renewable energy self-consumption: the municipality directly invests, operates and distributes renewable energy installations in municipal spaces. Shares are allocated among public buildings, vulnerable households, citizenship in general and SMEs. The municipality receives a fee-payment in return.

### **Valencia Pilot – Energy Communities**



### **CEL Castellar-L'Oliveral**





### **COENSOMA**



**Solidary Energy Community** 

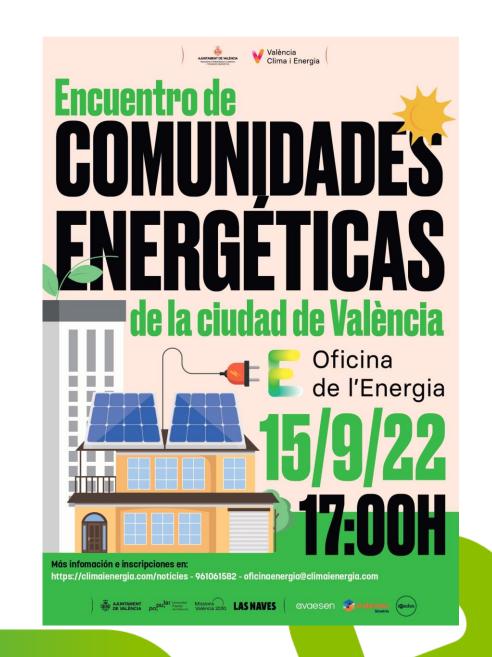
+ 4 more RECs legally constituted in different districts



### LOCAL EVENTS

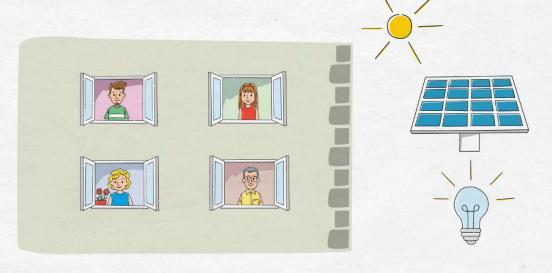
Periodic gathering of EC in the city inviting stakeholders from public, private sectors and academia

- Offer OSS-Energy Office mentoring services for ECs.
- Space for citizens to explain their initiatives, goals and needs.
- Foster the creation of a Local Network of Energy Communities, to promote peer learning, develop joint purchases and services...
- Listen and collect the needs of emerging ECs and find solutions from the public/private sector.











comunitat energètica local Castellar - l'Oliveral

### CEL Castellar-L'Oliveral



[First successful case of Energy Community in València]

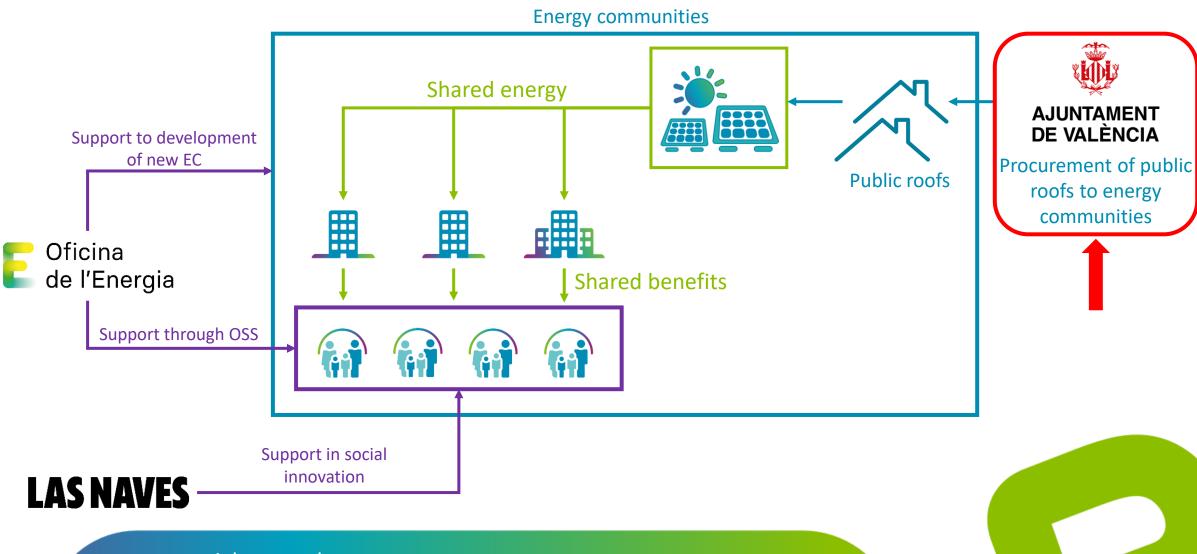


### Municipality Role

- Technical, legal and administrative support from VCE through its Energy Office, as well as information and recruitment campaign.
- Intermediation between association, installation company, DSO, licensing authorities...
- **Facilitator** of public roof lent to the association during project lifetime (at least 25 years).
- VCE as member, acquires and distributes for free 3 kWp among vulnerable households.
- Beneficiaries selected in coordination with Social Services (vulnerability criteria).
- VCE signs on behalf of vulnerable participants and keeps control over their participation (yearly re-assessment).



### **Valencia Pilot – Energy Communities**



# How could this procurement work?

- Only ECs can apply, those following EU Directives principles.
- Promote and guarantee a standardized, open procedure for all projects, looking for the best legal solution.
- The future PV plants (+ other energy assets) will be owned and financed by the EC, including maintenance, insurance...
- What can the municipality ask in return? Inclusion of vulnerable households / social dynamization / awareness raising activities... instead of rental fee and/or share of energy.
- Municipality / VCE intermediates and facilitates inclusion (and sets elegibility criteria) of energy vulnerable households in the scheme.

# **Opportunities**

- Foster public participation in the energy sector (driving private investments), help creating a network of Energy Communities in the city, having the Right to Energy as one of the core principles.
- Driving a fair and inclusive energy transition, increasing energy culture and activating/engaging citizens for deploying new local services (efficiency, mobility, energy retrofitting, local food...).
- Align collective self-consumption with efficiency measures, bill optimization, behavioural change...

# EP mitigation through energy efficiency

- The Valencia pilot will promote different activities through its OSS, targeting vulnerable households, including:
  - Collective workshops around energy efficiency, bill optimization and renewable energy.
  - Provision and/or installation of micro-efficiency energy kits.
  - Tailored advice to understand and optimize bills, get to know energy rights and subsidies, and also about behavioral change to improve energy efficiency at home.
- Different target groups already identified in synergy with other initiatives happening in the city + communities built around POWER UP models.

# **POWER UP expected impacts**

- More co-creation sessions around business models (3 sessions already).
- Involve **130 energy-poor households** in our schemes of renewable energy production.
- Involve 170 additional energy-poor households in other energy-poverty mitigation measures.
- Deploy 700 1100 kWp of nominal power of renewable energy production.
- Enhance the capacity on energy poverty topics of 67 people (public officers and other partners).
- Trigger 0.06 GWh/year of primary energy savings.



### **Short-term ambitions**

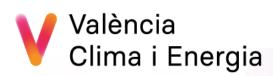
- Unlock procurement process allowing ECs to start their projects and pave the way for more EC all around the city.
- Continue and scale-up mentoring process to EC from our OSS, with a special focus on identification and engagement of vulnerable households.
- Deploy (through OSS) new information and training materials, organize workshops and events, addressing vulnerable households, aligning Right to Energy and energy efficency concepts with collective energy projects based on renewable sources.

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### Thank you!

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